

Location Name	Street Address	City	State	ZIP Code	Number	Services	County	Hours M-TH	Hours Fri	Hours Sat	Census Tract	Tract Income	MSA/MID	Comments
Avon	35592 Detroit Rd	Avon	OH	44011	55	Full Service	Lorain	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	131.01	Upper	17410	No updates as of 3/31/2025
Boca Raton	70 South Dixie Highway	Boca Raton	FL	33432	50	Full Service	Palm Beach	9:00am to 4:00pm	9:00am to 6:00pm	Not Open	75.05	Upper	48424	No updates as of 3/31/2025
Bonita Springs	25301 South Tamiami Trail Unit 1	Bonita Springs	FL	34134	45	Full Service	Lee	9:00am to 4:00pm	9:00am to 6:00pm	Not Open	503.17	Moderate	15980	No updates as of 3/31/2025
Brecksville	8943 Brecksville Road	Brecksville	OH	44141	13	Full Service	Cuyahoga	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	1351.1	Upper	17410	No updates as of 3/31/2025
Brunswick	3890 Center Road	Brunswick	OH	44212	5	Full Service	Medina	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	4160	Middle	17410	No updates as of 3/31/2025
Cincinnati Mortgage Loan Office	6200 Muhlhauser Rd.	West Chester	OH	45069	58	Loan Production Office	Butler	8:30am to 5:00pm	8:30 to 5:00pm	8:30am to 1:00pm	111.23	Moderate	17140	As of Monday 5/13/24 this Third Federal Mortgage Loan Office location will be open for business Monday-Friday 8:30am-5:00pm, Saturday 8:30am-1:00pm. This location is a consolidation of West Chester, Rookwood and Western Hills LPO offices. 3/31/2025 No updates.
Clearwater	29247 US Highway 19 North	Clearwater	FL	33761	39	Full Service	Pinellas	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	268.2	Middle	41304	No updates as of 3/31/2025
Cleveland Main Office	7007 Broadway Avenue	Cleveland	OH	44105	70	Full Service	Cuyahoga	9:00am to 4:00pm	9:00am to 6:00pm	Not Open	1980	Low	17410	No updates as of 3/31/2024. Effective 5/25/24 The Main Office hours will be M-TH 9:00am - 4:00pm and Friday 9:00am - 6:00pm. 3/31/2025 No updates.
Cleveland Ohio City	1900 West 25th Street	Cleveland	OH	44113	15	Full Service	Cuyahoga	9:00am to 4:00pm	9:00am to 6:00pm	Not Open	1036	Upper	17410	No updates as of 3/31/2025
Cleveland Westown	10642 Lorain Avenue	Cleveland	OH	44111	11	Full Service	Cuyahoga	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	1014	Low	17410	No updates as of 3/31/2025
Columbus Mortgage Loan Office	155 Hidden Ravines Dr Suite B	Powell	OH	43065	57	Loan Production Office	Delaware	8:30am to 5:00pm	8:30 to 5:00pm	8:30am to 1:00pm	115.2	Upper	18140	5/13/24 Name changed from Columbus Regional Office to Columbus Mortgage Loan Office. 3/31/2025 No updates.
Coral Springs	2360 North University Dr Royal University Plaza	Coral Springs	FL	33065	53	Full Service	Broward	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	203.14	Middle	22744	No updates as of 3/31/2025
Customer Care	7007 Broadway Ave	Cleveland	OH	44105	73	Full Service	Cuyahoga	8:30am to 5:00pm	8:30am to 6:00pm	8:30am to 1:30pm	1980	Low	17410	No updates as of 3/31/2025
Cuyahoga Falls	490 Howe Avenue	Cuyahoga Falls	OH	44221	24	Full Service	Summit	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	5201	Moderate	10420	No updates as of 3/31/2025
Delray Beach	15086 Jog Road	Delray Beach	FL	33446	47	Full Service	Palm Beach	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	59.31	Middle	48424	No updates as of 3/31/2025
Euclid	22332 Lake Shore Boulevard	Euclid	OH	44123	23	Full Service	Cuyahoga	9:00am to 4:00pm	9:00am to 6:00pm	Not Open	1522	Moderate	17410	No updates as of 3/31/2025
Fairlawn	2875 West Market Street	Fairlawn	OH	44333	19	Full Service	Summit	9:00am to 4:00pm	9:00am to 6:00pm	Not Open	5322	Middle	10420	No updates as of 3/31/2025
Fort Myers	5030 S Cleveland Avenue	Fort Myers	FL	33907	46	Full Service	Lee	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	14.01	Moderate	15980	No updates as of 3/31/2025
Garfield Heights	12594 Rockside Rd	Garfield Heights	OH	44125	9	Full Service	Cuyahoga	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	1545	Middle	17410	No updates as of 3/31/2025
Greenacres	6125 Lake Worth Road	Greenacres	FL	33463	52	Full Service	Palm Beach	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	47.06	Moderate	48424	No updates as of 3/31/2025
Hallandale	929 East Hallandale Beach Blvd	Hallandale	FL	33009	43	Full Service	Broward	9:00am to 4:00pm	9:00am to 6:00pm	Not Open	1002	Moderate	22744	No updates as of 3/31/2025
Mayfield	5760 Mayfield Road	Mayfield Heights	OH	44124	20	Full Service	Cuyahoga	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	1722	Middle	17410	No updates as of 3/31/2025
Medina	4018A Medina Road	Medina	OH	44256	44	Full Service	Medina	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	4083	Upper	17410	No updates as of 3/31/2025
Mentor	7339 Mentor Avenue	Mentor	OH	44060	18	Full Service	Lake	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	2032	Middle	17410	No updates as of 3/31/2025
Middleburg Heights	6849 Pearl Road	Middleburg Heights	OH	44130	2	Full Service	Cuyahoga	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	1731	Middle	17410	No updates as of 3/31/2025
Montgomery	11928 Montgomery Road 1	Cincinnati	OH	45249	30	Loan Production Office	Hamilton	Not Open	Not Open	Not Open	243.23	Upper	17140	1/13/23 The Montgomery loan production office is being transferred to the West Chester loan production office; 9465 Civic Centre Blvd, West Chester OH, 45069.
Naples	1410 Pine Ridge Road Unit 18	Naples	FL	34108	48	Full Service	Collier	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	103	Middle	34940	No updates as of 3/31/2025
North Olmsted	26949 Lorain Road	North Olmsted	OH	44070	12	Full Service	Cuyahoga	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	1742.1	Middle	17410	No updates as of 3/31/2025
North Palm Beach	11701 US Highway 1 Suite B	North Palm Beach	FL	33408	51	Full Service	Palm Beach	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	6	Upper	48424	No updates as of 3/31/2025
Parma Ridge	5950 Ridge Rd	Parma	OH	44129	8	Full Service	Cuyahoga	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	1774	Middle	17410	No updates as of 3/31/2025
Parma Snow	1616 Snow Rd	Parma	OH	44134	7	Full Service	Cuyahoga	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	1773	Moderate	17410	No updates as of 3/31/2025
Plantation	8500 West Broward Blvd	Plantation	FL	33324	54	Full Service	Broward	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	610.04	Middle	22744	No updates as of 3/31/2025
Port Richey	8270 Ridge Road	Port Richey	FL	34668	49	Full Service	Pasco	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	309.06	Moderate	45294	No updates as of 3/31/2025
Rocky River	21651 Center Ridge Road	Rocky River	OH	44116	26	Full Service	Cuyahoga	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	1812	Upper	17410	No updates as of 3/31/2025
Rookwood	2692 Madison Road Suite A3	Cincinnati	OH	45208	28	Loan Production Office	Hamilton	Not Open	Not Open	Not Open	254.02	Moderate	17140	No updates as of 3/31/2024. 5/13/24 this LPO was consolidated into our New Cincinnati Mortgage Loan Office located at 6200 Muhlhauser Rd. West Chester, OH 45069, hours of operation Monday-Friday 8:30am-5:00pm, Saturday 8:30am-1:00pm.
Sarasota	4048 Jenkins Place	Sarasota	FL	34238	41	Full Service	Sarasota	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	20.16	Upper	35840	No updates as of 3/31/2025
Seminole	7750 Seminole Blvd	Seminole	FL	33772	37	Full Service	Pinellas	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	251.11	Middle	41304	No updates as of 3/31/2025
St Petersburg	262 37th Avenue North	St Petersburg	FL	33704	40	Full Service	Pinellas	9:00am to 4:00pm	9:00am to 6:00pm	Not Open	239	Middle	41304	No updates as of 3/31/2024 Effective 8/19/2024 the St. Petersburg hours will be M-TH 9:00am - 4:00pm and Friday 9:00am - 6:00pm. 3/31/2025 No updates.
Strongsville	18380 Royalton Road	Strongsville	OH	44136	25	Full Service	Cuyahoga	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	1861.1	Moderate	17410	No updates as of 3/31/2025
Tampa	11707 North Dale Mabry Highway	Tampa	FL	33618	38	Full Service	Hillsborough	9:00am to 4:00pm	9:00am to 6:00pm	Not Open	113.03	Middle	45294	No updates as of 3/31/2025
Twinsburg	9057 Darrow Road	Twinsburg	OH	44087	36	Full Service	Summit	9:00am to 4:00pm	9:00am to 6:00pm	9:00am to 1:00pm	5301.1	Upper	10420	No updates as of 3/31/2025
University Hts. Cedar	13908 Cedar Road	University Heights	OH	44118	22	Full Service	Cuyahoga	9:00am to 4:00pm	9:00am to 6:00pm	Not Open	1871.1	Upper	17410	Effective 11/18/2024 the University Heights branch hours will be M-TH 9:00am - 4:00pm and Friday 9:00am - 6:00pm. 3/31/2025 No updates.
West Chester	9464 Civic Centre Blvd	West Chester	OH	45069	31	Loan Production Office	Butler	Not Open	Not Open	Not Open	111.31	Upper	17140	Effective 1/21/23 The West Chester LPO hours will be M-F 8:30am - 5:00pm and Saturday 8:30am - 1:00pm. Effective 1/16/23 The Montgomery loan production office transferred to West Chester loan production office. 5/13/24 this LPO was consolidated into our New Cincinnati Mortgage Loan Office located at 6200 Muhlhauser Rd. West Chester, OH 45069, hours of operation Monday-Friday 8:30am-5:00pm, Saturday 8:30am-1:00pm.
Western Hills	6355 Harrison Ave	Cincinnati	OH	45247	34	Loan Production Office	Hamilton	Not Open	Not Open	Not Open	206.03	Upper	17140	Effective 1/21/23 The Western Hills LPO hours will be M-F 8:30am - 5:00pm and Saturday 8:30am - 1:00pm. 5/13/24 this LPO was consolidated into our New Cincinnati Mortgage Loan Office located at 6200 Muhlhauser Rd. West Chester, OH 45069, hours of operation Monday-Friday 8:30am-5:00pm, Saturday 8:30am-1:00pm.